

GETTING STARTED

FOR PARENTS/GUARDIANS





Exciting news! Your organization will be using the HeadCheck Manager app and web-based software to report and track injuries sustained in play this season. The software will make it easier for you to adhere to your organization's injury protocols. At the same time, providing you, the coaches, and medical professionals with all the information needed to keep your child safe and healthy.

Parents easily stay in the loop with HeadCheck Manager.

An optional Guardian account keeps you up-to-date on your child's health status throughout their athletic career. You'll get instant injury notifications and immediate access to injury reports, even if you're not at the location.

How does it work?















Record & Report

- Coaches and managers fill out an incident report using the app and may flag your child as ineligible to play.
- You can choose to receive a notification when this happens via email or text message.

Notify & Access

- Securely access and download a PDF of your child's electronic injury report through your Guardian account.
- If needed, you can share this report with your family physician for diagnosis and clearance.

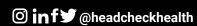
Track & Document

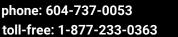
- At this stage, your child will be recovering based on the advice of a medical professional.
- You can assist with tracking your child's recovery with at home symptom logs and notes through the HeadCheck app or web portal.

Return to Sport

- When your child is safe to return to sport, let your team staff know so they can upload a clearance note to remove your child from the ineligible list.
- Some injuries (such as concussions) require a completed Return to Play form or a doctor's note, which can be uploaded to HeadCheck by you or a team staff member.







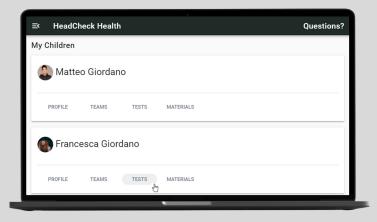




We need to protect the athletes who put everything, including themselves, on the line to achieve their goals.

CEO & Co-Founder of HeadCheck -Harrison Brown

Next Steps



- 1) Confirm your child's emergency contact information is given to your team coach/manager and entered under your child's profile.
- **2) Set** your username and password when you receive an email invite from us to create an account.
- **3) Check** that you've signed the required forms for your child through the web portal.
- **4) Log in** to your Guardian account to update your information and your child's details (optional).
- **5) Ensure** you're registered for notifications in the event of an injury by checking your child's emergency contact information in HeadCheck or by checking in with your team staff.

FAQs

As a parent/guardian, where do I login?

Set up your account using the link in the email invitation sent when your team staff updates your child's profile in HeadCheck. Then, you'll be able to log into the app and web portal. To download the app, go to the App Store or Google Play Store, search for "HeadCheck Health," and find the app with our logo. The web portal can be accessed at www.headcheckhealth.com using your computer or using the internet browser on your smartphone.

I haven't received an invite to create my account. What should I do?

The invite may have gone to your junk/spam folder. The next recommended step would be to contact your team staff to double-check the email address entered and resend the invite email.

Is my child's information safe?

HeadCheck adheres to PIPEDA and HIPAA guidelines and can ensure that your child's data is safe and stored in Canada. If you have any additional questions regarding data privacy, send us an email.

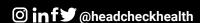
What do I need to do before my child returns to play after an injury?

For minor injuries like cuts or bruises, team staff can provide treatment on-site and upload a clearance note right away. For more severe injuries, such as concussions, most protocols require your child to be assessed by a medical doctor before they return to play. Before the doctor's appointment, log into your Guardian web portal and download your organization's Return to Play form, then bring this form to your child's doctor to complete. If your organization doesn't use a standard Return to Play form, then a signed doctor's note is usually required. The doctor's note or completed Return to Play form should be uploaded via your Guardian web portal or given to your child's team staff to upload.

As a parent or guardian, am I required to have an account?

No, Parents/guardians are not required to have a login, but we do recommend it. This account will allow you to access your child's data easily, add notes, conduct symptom tracking, or upload Return to Play forms right from the comfort of your own home.





phone: 604-737-0053 toll-free: 1-877-233-0363

